

Privacy Policy

Feast &
Flame

Feast and Flame

Last updated: March 2026

Feast and Flame respects your privacy and is committed to protecting your personal data. This privacy policy explains how we collect, use and protect your information when you visit our website, enquire about our services, or work with us.

This policy complies with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

1. Who We Are

Feast and Flame is a catering and events service specialising in chef-driven feasting menus and event catering.

If you have any questions about this privacy policy or how your data is handled, please contact:

Feast and Flame
Email: hello@feastandflame.co.uk
Website: www.feast-and-flame.co.uk

2. What Information We Collect

We may collect and process the following personal information:

Information you provide to us

- Name
- Email address
- Phone number
- Event details (date, location, number of guests)
- Dietary requirements or preferences
- Any other information you provide through contact forms or emails

Automatically collected information

When you visit our website we may collect:

- IP address
- Browser type

- Pages visited
- Time spent on the site

This helps us understand how people use the website and improve it.

3. How We Use Your Information

We use your information to:

- Respond to enquiries and provide quotes
- Plan and deliver catering services for your event
- Communicate with you about bookings
- Improve our website and services
- Meet legal or regulatory obligations

We only use your information when we have a lawful basis to do so.

4. Legal Basis for Processing

Under UK GDPR, we rely on the following lawful bases:

- **Contract** – to provide catering services you have requested
- **Legitimate interests** – to manage enquiries and improve our services
- **Legal obligation** – to comply with financial or regulatory requirements
- **Consent** – if you choose to receive marketing communications

You can withdraw consent for marketing at any time.

5. Sharing Your Information

We do not sell your personal data.

We may share information with trusted third parties where necessary, such as:

- Event venues
- Payment providers
- Website hosting providers
- Professional advisers (accountants or legal advisers)

These parties only receive the information required to perform their services.

6. Data Storage and Security

We take reasonable steps to protect your information from loss, misuse, or unauthorised access.

Your information may be stored securely through:

- Email systems
- Customer enquiry forms
- Booking records

We only retain personal data for as long as necessary to fulfil the purpose it was collected for or to meet legal requirements.

7. Cookies

Our website may use cookies to improve your browsing experience and understand how visitors use the site.

Cookies are small files stored on your device. You can adjust your browser settings to refuse cookies if you prefer.

8. Your Data Protection Rights

Under UK GDPR you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your personal data
- Object to processing in certain circumstances
- Request restriction of processing
- Request transfer of your data to another organisation

To exercise these rights, please contact us using the details above.

9. Links to Other Websites

Our website may contain links to external websites. We are not responsible for the privacy practices of those sites.

10. Changes to This Policy

We may update this privacy policy occasionally. Updates will be posted on this page with a revised date.